

Change of Police messaging system

As most people are now aware the police in Hertfordshire are changing to a new messaging system on 1 April 2024. It will be called **Herts Connected**. The OWL system will be switched off at Midnight on 31 March 2024. If you wish to continue to receive messages from the police and Neighbourhood Watch you need join the new system as data protection prevents the police from just switching names and addresses to the new system.

You can join Herts Connected in any of three ways.

<https://hertsconnected.co.uk/#SignUp>

<https://www.ourwatch.org.uk/get-involved/find-my-local-scheme>



You only need to put in your name, address and email. **You do not** have to complete any of the other questions which are optional. You will receive a one-time code to enter to ensure that the email and application is genuine.

Please then select the type of messages you wish to receive. Please ensure you tick NHW even if you do not select any others.

Street Co-ordinators – now called co-ordinators under the new system. If you wish to remain as a street co-ordinator then you can do so. If you wish to volunteer as one please ensure that there is not already one in your street. You will be asked to select/map your street. You do this by clicking a series of dots around the street or part of the street you will be responsible for. For this to work efficiently include the rear gardens of the houses. Please use the name of the street when asked to name it. If a long road enter the start and last numbers you are looking after. If looking after more than one street include it in the mapping and name both streets. This will greatly assist me in approving the schemes.

Ward Co-ordinators – now called area co-ordinators under the new system. We hope you will stay with us. We are working with the new system to try and carry you across to the new system with your permission. Please email me to let me know if you are happy to continue.

Training

There will be training available online for all street co-ordinators and ward co-ordinators as soon as we can arrange it.

Thank you for your understanding and patience at the short notice which was not of NHW making.